```
00:00:02,008 --> 00:00:03,019
At M&T Bank,
00:00:03,039 --> 00:00:05,839
we offer several mortgage assistance options for
00:00:05,839 --> 00:00:08,740
borrowers having difficulty making their payments.
00:00:08,759 --> 00:00:10,660
One of these is a partial claim.
00:00:10,679 \longrightarrow 00:00:12,239
You might also hear it referred to as
6
00:00:12,239 --> 00:00:15,539
a mortgage recovery or loss mitigation advance.
00:00:15,560 \longrightarrow 00:00:17,269
While this program goes by different,
00:00:17,289 --> 00:00:18,859
often confusing names,
00:00:18,879 --> 00:00:21,600
a partial claim offers distinct advantages when
10
00:00:21,600 --> 00:00:24,379
you're seeking to recover from financial hardship
11
00:00:24,399 --> 00:00:26,660
and remain in your home.
12
00:00:26,679 --> 00:00:29,339
So what is a partial claim?
13
00:00:29,359 \longrightarrow 00:00:32,639
A partial claim is an interest-free loan typically
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14
00:00:32,639 --> 00:00:35,060
provided by the insurer of your loan.
15
00:00:35,079 --> 00:00:38,060
The proceeds of the partial claim are paid to your servicer,
16
00:00:38,079 --> 00:00:38,979
M&T
17
00:00:39,000 --> 00:00:44,109
to make your past due payments and bring your loan current.
18
00:00:44,130 --> 00:00:46,439
A partial claim is secured by your property,
19
00:00:46,459 --> 00:00:50,658
just like your mortgage loan.
20
00:00:51,728 \longrightarrow 00:00:57,409
Taking a partial claim may be easier than struggling to make catch up
payments.
21
00:00:57,429 \longrightarrow 00:01:00,759
It comes with no additional monthly payments.
22
00:01:00,779 --> 00:01:01,418
And again,
2.3
00:01:01,439 --> 00:01:04,459
it's interest free.
24
00:01:04,480 \longrightarrow 00:01:06,219
You may even be able to move a portion
25
00:01:06,219 --> 00:01:10,299
of your mortgage balance to the interest-free partial claim.
26
00:01:10,319 --> 00:01:16,989
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27
00:01:17,799 --> 00:01:20,310
A partial claim must be repaid.
28
00:01:20,329 --> 00:01:21,509
When your home is sold,
29
00:01:21,528 --> 00:01:25,670
you refinance your home or your mortgage loan is eventually paid off,
30
00:01:25,689 --> 00:01:27,930
and it cannot be repaid in installments.
00:01:27,939 --> 00:01:31,649
A single payment in full is required.
32
00:01:31,668 --> 00:01:34,230
If you have questions about how a partial claim works
33
00:01:34,230 \longrightarrow 00:01:37,569
or concerns about how it may impact your situation,
34
00:01:37,588 --> 00:01:38,890
please call us.
35
00:01:38,910 --> 00:01:39,660
We're here to help.
```

This helps to reduce your monthly mortgage payments and saves on

interest.